Face to face

Running since 2010 – I was part of the design, delivery and development team and then worked exclusively with the Clothing & General Merchandise teams for 6 years.

The behaviours, linked to the business Values, now form 40% of every employee's Performance Review.

Programs leverage Insights Discovery profiles and related tools in 6 programs running across all business divisions locally and internationally.

VBL1 (2 Days) – Focusses on Self awareness and how others preferences impact how we engage with each other. Business Values underpin the ways of working and are integrated into an engaging program for every member of the business.

VBL 2 (2 Days) – Focusses on team effectiveness and tools to support developing high performance teams. Started in 2012 it build on VBL1, aimed at management level / intact teams to support their development.

VBL 3 (2 Days) – Focusses on Coaching and Mentoring at a deeper level. We aligned the Insights Language to the CLEAR Coaching model and deep dive managers, trainers and coaches, and intact teams through it.

The Business has an *internal team* that we up-skilled to run the programs, profiles are internally generated, printed and all support materials and SETA (government) Accreditation managed by them.

For a look at the impact of the VBL programs look at : https://www.youtube.com/watch?v=d25naTdCDqc